



## **PMBOK Process No 29 – Manage Stakeholder Expectations**

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**Process Group:** Execution

**Knowledge Area:** Communication Management

**Process #29:** Management Stakeholder Expectations

**PMBOK V4:** 10.4

Manage Stakeholder Expectations is the process of communicating and working with stakeholders to meet their needs and addressing issues as they occur.

### Inputs

- Stakeholder register
- Stakeholder management strategy
- Project management plan
- Issue log
- Change log
- Organizational process assets

### Tools and Techniques

- Communication methods
- Interpersonal skills
- Management skills

### Outputs

- Organizational process assets updates
- Change requests
- Project management plan updates
- Project documentation

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