



PMBOK Process No 16 – Plan Communications

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Process Group: Planning

Knowledge Area: Communications Management

Process #16: Plan Communications

PMBOK V4: 10.2

Plan Communications is the process of determining project stakeholder information needs and defining a communication approach.

Inputs

- Stakeholder register
- Stakeholder management strategy
- Enterprise environmental factors
- Organizational process assets

Tools and Techniques

- Communication requirements analysis
- Communication technology
- Communication models
- Communication methods

Outputs

- Communication management plan
- Project documentation updates

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